# Insurance Claim Assistance

Storm damage and insurance claims can be stressful, but you don't have to navigate the process alone. **HiPoint Roofing & Exteriors** is here to guide you every step of the way—at no additional cost with every restoration project.

- **Step 1: Insurance Adjuster Inspection**

We recommend your **HiPoint** Project Manager be present during the adjuster's inspection to represent YOU and help ensure all storm-related damages are properly identified and documented. The adjuster works for the insurance company, not you. We work for YOU.

- **Step 2: Insurance Estimate Review**

Once your insurance company provides the Scope of Loss, we'd like to review it to help ensure all necessary repairs are included. Please send us a copy so we can do the homework for you.

- **Step 3: Supplements & Additional Approvals**

If additional repairs, code requirements, or hidden damage are discovered, we work with your insurance company to submit the necessary documentation for approval. This is a complimentary service that we offer and you will be copied on every email.

- **Step 4: Project Planning & Restoration**

After approvals are complete, we help you select materials and prepare your project for construction. You will be kept updated on material delivery dates and labor scheduling.

## We're Here to Help

From meeting with your adjuster to handling supplements and final paperwork, **HiPoint** Roofing & Exteriors is committed to making your restoration process as smooth and stress-free as possible.